



Royal College of  
Dental Surgeons of Ontario

*Ensuring Continued Trust*

# SPECIAL ALERT

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TO: ALL RCDSO MEMBERS

August 15, 2008

## OnCorp DIRECT - Important Clarification About Letter Sent to Ontario Dentists

In a letter dated July 29, 2008, a company called OnCorp DIRECT sent a letter to College members about Health Profession Corporations without our knowledge or involvement in any way. Unfortunately that letter contained misleading and confusing information that has caused much frustration, concern and confusion. At our request, the company has issued a letter of correction and that letter is on the reverse side.

### SETTING THE RECORD STRAIGHT

1. This company has no contractual relationship with the College.
2. The requirement for a current-dated Certificate of Status for a health profession corporation is a legislative requirement of the Government of Ontario not a requirement of the College.
3. The College did not give this company a mailing list or labels.
4. OnCorp DIRECT is not the only company providing this type of renewal service for a Certificate of Status. There are several other service providers under contract with the Ministry of Government Services, or you may choose to do it yourself, or have your lawyer do it.
5. The legislated requirement for a current-dated Certificate of Status only applies to dentists with a Health Profession Corporation. It does not apply to any other kind of legal corporation, such as a technical service corporation, business corporation or management company corporation.

### NEED MORE INFORMATION?

Please check the College's website at [www.rcdso.org](http://www.rcdso.org) for a complete package of information about Health Profession Corporations. Look for the Health Profession Corporations icon on the right-hand side of the home page.

**OnCorp Direct Inc.**  
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*A Service Provider  
under contract with  
the Ministry of  
Government Services*

August 14, 2008

Dear Doctor,

It has been brought to our attention by the RCDSO that there has been some confusion as a result of a letter sent to you by OnCorp dated July 29<sup>th</sup>, 2008. If you did not read or receive that letter you should disregard this one. However, if you did read that letter and you were left uncertain or confused as to your responsibilities please accept our apologies as that was certainly not our intension. We hope that this letter clarifies any uncertainties.

As the letter stated, we were addressing practices which have been legally structured as a "Health Profession Corporation". This created some confusion among some dentists who have not structured their practices as a "Health Profession Corporation". We apologize as some of you were inadvertently sent a letter you should have not been sent.

Secondly, it has been brought to our attention that the letter incorrectly stated that the requirement for a Certificate of Status (for Health Profession Corporations) is a RCDSO requirement and should have stated that it is a Ministry requirement not a RCDSO requirement.

Finally, we in no way want to infer that we are under contract with the RCDSO. We are a private sector service provider that has been servicing the dental profession in Ontario since 1997.

Once again please accept our apologies for those practitioners who were left uncertain of their requirements and thank you to those who have used our services.

Sincerely,

A handwritten signature in black ink, appearing to read "Nelson Coombs". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Nelson Coombs  
Business Development Specialist